



FOR IMMEDIATE RELEASE  
CONTACT: Patricia Loria  
+1.202.872.0060  
ploria@clements.com

## **Clements Worldwide Recognized in IIABA's Best Practices Study For the Ninth Consecutive Year**

### ***Reward Reflects Continued Market Leadership in Education and Innovation***

October 17, 2016 (Washington, DC) – Clements Worldwide, a leading provider of global insurance solutions since 1947, was named a “Best Practices Agency” by the Independent Insurance Agents & Brokers of America (IIABA or the Big “I”) “Best Practices” Study Group for the ninth consecutive year, based on a study of more than 1,000 independent agencies throughout the U.S.

Agencies recognized with best practice distinction are widely known as leaders in delivering thought leadership and innovative solutions. Aside from its excellent financial standing and international market expertise, key among the factors relevant to Clements' receipt of this award is *The Clements Worldwide Risk Index*, now in its 3<sup>rd</sup> edition. With this Index, Clements has created a market-leading barometer of global risks facing organizations. By providing this actionable data, organizations can mitigate these risks using insurance solutions. Such market intelligence is one area that sets Clements apart from its competitors.

When it comes to innovation, Clements continues to deliver new products based on customer needs, such as our emergency evacuation policy, which can be triggered by a variety of circumstances, including a political violence or security threat, a widespread medical crisis like an epidemic, or a natural disaster. The policy allows for the evacuation of an entire team, removing them from physical threats.

Clements has found that just having these policies is not enough. Ensuring that claims can be resolved in these high-risk environments is also critical, where documentation, including from local law enforcement, would not be sufficient in a developed market to settle a claim. Clements' unique claims support team is accustomed to dealing with developing markets and advocating on behalf of our clients for claims resolutions.

“Our staff in Washington, London, and Dubai all strive to understand the unique challenges of our customers working in markets from Myanmar to Kenya to Afghanistan to Brazil,” said Chris Beck, President of Clements Worldwide. “These customer relationships, and the insights into risk that they provide, are the cornerstone of how we do business as they allow us to offer a truly customized sales and support experience for our customers based on the challenges of working in high-risk markets.”

As Clements, which is also an A+ designated BBB agency, continues to service existing customers and gain new customers, it also is moving more aggressively into the reinsurance market and offering its products and access to Lloyd's of London as a coverholder to local underwriters and brokers in developing markets.



“We strive to ensure our offerings to the market are unique and our commitment to service and support is exemplary,” said Beck. “It is through maintaining these basic market commitments to innovation and our customers that we are able to retain this distinction from IIABA for the ninth year.”

**About Clements Worldwide**

*Clements Worldwide is a leading insurance provider for expatriates and international organizations. Founded in 1947, Clements offers international car, property, term life, health and disability, specialty and high risk insurance in over 170 countries. With offices in Washington, D.C., London, and Dubai, Clements delivers comprehensive coverage, superior customer service, and unparalleled claims response. To learn more and obtain a quote online, visit [www.clements.com](http://www.clements.com).*